



Security documents 2

Specialists in high security solutions



CSR



CSR

Quality Policy

Environmental Policy

Chain of Custody Policy

Innovación

CSR > CSR

CSR



Our goal: your satisfaction

Impaorsa has always made it a priority objective to create products that fit the needs, specifications and other contractual requirements of our customers.

Therefore, given the importance that the satisfaction of our customers has for the company, a department of quality control and quality improvement was created in 2005 in order to ensure the delivery of products and services according to the needs of our clients, analysing the protocols involved in production processes, optimising them and implementing appropriate actions. Therefore, and without forgetting our concern for being environmentally friendly, Impaorsa has decided to implement a quality and environmental management system in our facilities based on the UNE-EN-ISO 9001:2008 and UNE-EN-ISO 14001:2004 Standards whose attainment and development involves all our partners, both internal and external. In addition, company management has assumed responsibility for the management, compliance and implementation of this system. Similarly, in the next step of its commitment to the environment, Impaorsa is joining in to protect the world's forests through its sustainable and responsible management system, integrated into the FSC® and PEFC Chain of Custody Certification System.



The mark of
responsible forestry



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At the same time, Impaorsa is developing a strategy of responsibility, focused on training, professional development, work/life balance, integrity, respect and openness in company relationships, so that it will help create a good working environment that will provide stability and personal satisfaction for our employees.

In addition, our suppliers provide us with environmentally friendly paper, ensuring that this paper has been obtained from sustainable forests, efficient and responsible mills, and using clean energy. For this reason, we are able to offer a wide range of products with different environmental certifications.